

# EYREWELL PARK

Country Retreat for Cats and Dogs

[www.eyrewellpark.co.nz](http://www.eyrewellpark.co.nz)

## TERMS AND CONDITIONS OF BOARDING

**BY SUBMITTING YOUR BOOKING YOU HAVE READ AND UNDERSTOOD THE FOLLOWING:**

### **HEALTH:**

**NO PETS WILL BE ACCEPTED WITHOUT A CURRENT VACCINATION CERTIFICATE**

All pet's vaccination cards are required to be sighted; **all vaccinations must have been given at least 7 days or more prior to arrival** and not be due to expire during the period of boarding.

- Dogs must be vaccinated against Parvovirus, Hepatitis and Distemper PLUS Kennel Cough. (Note Kennel cough is an annual vaccination).
- Cats must be vaccinated against Calicivirus, Feline Infectious Enteritis (Panleukopenia) and Rhinotrachitis (Herpes) within the required time frame for immunity.
- In the event your pet falls ill or suffers an injury, you as the owner(s) give the proprietors\* permission to seek veterinary attention **AT YOUR EXPENSE**. (Note in the event of an emergency your pet will be taken to the closest available vet). It is your responsibility to advise of any allergies or illnesses that your pet has.
- Your pet should be wormed and treated for fleas prior to boarding with us.
- You agree that Eyrewell Park and its proprietors\* are not liable for any cost or loss due to illness that may occur to any animal whilst in our care.

### **EXERCISE:**

Whilst we take all reasonable care, if you have advised us that you wish for your dog to be exercised with other dogs (conditional on the other dogs' owner(s) also having agreed to do so) we are happy to allow your dog to run free and play with other dogs in our exercise areas. However, as the pet owner(s), you agree that if your dog causes an injury or death to another dog or person, you will be held totally liable for all or any damage and/or injury including medical or veterinary medical costs. Please note, we will not allow any dog showing signs of aggression towards other dogs to run free with other dogs, regardless of your wish for your dog to do so. We will advise you of this for future reference.

### **BEHAVIOUR:**

By submitting the booking form, you agree to provide contact details for the proprietors\* to make arrangements for the removal of your dog or cat if it is deemed by the proprietors\* to be in an overly stressed state, of ill health or showing signs of aggressive behaviour.

### **PAYMENTS:**

- Our fees are on a per day basis, inclusive of day of drop off and pick up.
- We accept payment by cash, internet bank transfer and EFTPOS. Note a late payment charge of \$10 will be charged for payments not received within 7 days of collection. A non-refundable deposit may be required for all peak holiday bookings. Please note that we reserve the right to charge for unused days booked and for late cancellations (less than 7 days' notice) during Peak Holiday periods. **Bookings over the Christmas/New Year/Easter period will be required to be paid in full to secure your booking. Note: No refunds will be issued for cancellations and/or early return and collection during Christmas and Easter periods.**
- A minimum charge of \$10 will apply for any drop off or collection out of hours.
- 10% surcharge levy on Public Holidays.

### **GENERAL CONDITIONS:**

- Drop off and pick up times are between the hours of **8am and 11am OR 4pm and 6pm daily**, (or by prior arrangement- costs will be incurred)
- Please ensure you keep to the speed limit on the driveway as displayed by any signs.
- Your pets are boarded at **your own risk**. As such, you are responsible for any damage that may be caused by your pet to any other animal, person or property.
- You acknowledge that while the proprietors\* will take all reasonable care, they cannot be held responsible for injury, death, loss or damage or illness of any kind whatsoever that may occur to animals or their property while in Eyrewell Park care.
- If you do not collect your pet within 7 days of the due date for check-out, or a new advised date, we will be forced to deal with the animal as we see fit.

**Thank you for choosing to board your pet(s) with us, we will make their stay here as pleasant as possible and aim to give them the same level of care as we would our own.**

**\*Proprietors includes Eyrewell Park owner(s), operator(s), employee(s), agent(s) or person(s) providing care of your animal.**